

# Health and Safety



Aurora Expeditions has carefully considered the potential impacts and risks to our passengers, staff, and crew associated with COVID-19 (Coronavirus) and we have proactively implemented the following in depth policies and practices to ensure the safety and well-being of everyone.

These measures have been put in place following consultation with The World Health Organization (WHO), IAATO\*, AECO^, Cruise Lines International Association (CLIA), our marine healthcare partner, Vikand, and our crew management partner, CMI Leisure.

These will be regularly revised in line with the latest medical advice, advancements and guidelines.

## Screening and Testing



### COVID-19 Testing

Aurora Expeditions has installed onboard the latest Point of Care diagnostic equipment which allows rapid testing of all passengers with high levels of accuracy.

All passengers will be asked to take a COVID-19 test 7 days before departure from their local doctor/testing facility and present a negative result. The day before or the day of embarkation on the vessel, all passengers will be required to undergo another COVID-19 test. Crew will also be required to take a COVID-19 PCR test prior to each voyage.

Once the voyage starts, further testing may be required depending on the voyage length. In the event a passenger or crew presents with COVID-19 like symptoms, the person will be tested immediately for both COVID-19 and the flu to ascertain the cause of the illness.



### Fit to Travel

All passengers will be required to obtain a 'Fit to Travel' certification from their doctor before travelling with us within 3 months of travel which outlines any pre-existing medical conditions.



### Pre-Boarding Questionnaire

All passengers will be required to complete a pre-departure questionnaire, 72 hours before departing for your trip and a pre-boarding questionnaire. Passengers travelling from or through known high risk COVID-19 affected areas or with acute illness will be denied boarding.



### Influenza Testing

Influenza testing will be available for all passengers and crew as required.



### Temperature Checks

Thermal infra-red scanners will be used to check temperatures for all passengers and crew prior to boarding and during the voyage.

## Cleaning and Sanitation



### Enhanced Disinfection and Fogging

All cabins, communal spaces and surfaces will be disinfected regularly using proven antiviral disinfectants and an appropriate virucidal. Baggage (outside surface only) will be disinfected prior to boarding using antiviral disinfectants.



### Vessel Deep Cleaning

All vessels will undergo extensive cleaning in between voyages in accordance with Centre of Disease Control & Prevention (CDC) protocols.



### Continuous Cleaning

Continuous cleaning of frequent touch points including elevators, handrails, public furniture and fitness equipment, as well as intensive cleaning of cabins with the use of an appropriate virucidal.



### Enhanced Sanitation

Increased sanitation practices and sanitisation stations while on board.



### Enhanced Crew Sanitation Training

All hospitality crew will be trained in the latest public health sanitation methods.



## Ship Health and Safety Features



### **100% Fresh Air and No Recirculation**

Our vessels are new and have been built with the latest and highest standards of care, therefore each section of the ship, and each passenger room/cabin has its own supply of fresh air.

The air is pumped directly into each room from outside the ship, which then flows from the room directly out of the ship again. This avoids any recirculation of air within the ship. Thus, each room of the ship has its own air-conditioning system, including isolation cabins and the ship's medical clinic.



### **Dedicated Isolation Cabins**

Dedicated stateroom isolation cabins next to the medical clinic for passengers and crew who become ill with any symptoms. Isolation cabins are supplied with 100% fresh air and these cabins are fully sealed from the rest of the ship.

As already mentioned, the air from these cabins and all passenger cabins is not recirculated elsewhere in the ship. Given the age of the vessel, it was built with the best operating practice in mind.



## Onboard Protocols



### Social Distancing

Passengers will be required to observe social distancing measures as required based on protocols at the time and what is deemed appropriate.



### Masks

Crew and staff will be required to wear masks in all public areas.



### Hand Sanitisers

Hand sanitisers will be widely available throughout the ship and provided in each cabin, and hand sanitisers with an appropriate virucidal will be in all main communal areas.



### Full Service Meals

Breakfast, lunch and dinner will be individually plated and served. There will be no buffets on board under the current medical protocols.



### Infection Control Management Processes

In the event that someone becomes ill with any symptoms, rigorous infection control management processes will be implemented.



## Medical Team and Resources



### Medical Staff

Emergency medical physician/doctor and paramedic with current training in CDC public health protocols, outbreak prevention and management protocols will be aboard every voyage.



### Free Medical Consultations

Free medical consultations will be provided onboard for anyone who becomes ill with any symptoms.



### PPE Available for All Passengers & Crew

If required, adequate supply of Personal Protection Equipment (PPE) used to prevent the spread of viruses for all passengers and crew. Masks will be available to each passenger if a passenger wishes to wear one and usage is encouraged.



### Fully Equipped Medical Clinic

Medical facility with latest available proven medications at the time of sailing for COVID-19, including emergency care equipment with oxygen, cardiac monitoring capability and a ventilator.

<sup>†</sup>IAATO (International Association of Antarctica Tour Operators) is a member organisation founded in 1991 to promote the practice of safe and environmentally responsible private-sector travel to the Antarctic.

<sup>^</sup>AECO (Association of Arctic Expedition Cruise Operators) is an international association founded in 2003 to manage responsible, environmentally friendly and safe tourism in the Arctic.